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Launching New Products, Services, And Customer
Satisfaction By D. H. Stamatis**

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Mazur 2000 integrating qfd (stage gate)

Integrating QFD and Other Quality Methods to Improve the New Product Development vision, customer and employee satisfaction. 3. Stamatis, D.H. 1995.

Quality management: important aspects for the

automate production lines and constantly launch new products in the food industry. Besides the methods quality, increases customer satisfaction

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Principles of quality management

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Clinical nutrition and foodservice personnel in

Objective To investigate the perceived total quality customer needs and developing product features that satisfaction survey of dietitians in New

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Competitive pressure to introduce new service/products on overall service quality and customer satisfaction. services and service quality in

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